(Please complete both sides of the form)

DI	RECTIONS: Please	e check	(√) onl	y those	that a	apply & pro	ovide	date	es &	numbe	ers w	here inc	licate	ed.	Тос	day	/'s Date:		
Pa	tient Name:									Da	te of	f Birth:					A	.ge:	
Pri	mary Care Physician:										ferri								
	DICATIONS YOU ARE													_					
				-							m	a			11				ma
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5																			mg
D	RUG ALLERGI			0								<u> </u>							0
HIS	STORY OF PRESENT	ILLNES	S (Wh	iy are y	ou hei	re today?)													
AN	IY OTHER ISSUE YOU	J WISH	TO DI	SCUSS	TOD	AY?													
◀	PAST MEDICAL HIS	TORY/H	OSPIT		TIONS	<b>S</b> (p	leas	se list	t dat	es and	deta	ails)							
	Problem				Pr	oblem								F	Proble	m			
	Diabetes				Ca	ancer								Ċ	Gastroi	nte	estinal		
	Heart Disease				Hi	gh Blood I	Pres	sure						C	Other				
	Thyroid Disease				Lu	ing Diseas	e												
◀	SURGICAL HISTORY	Y																	
	Procedure $$	Date			0	Details				Proced	dure	•			Date			Det	ails
	Bones/Joints									Sinus/F	ace	/Eyes							
	Appendix									Cosme	etic								
	Gallbladder									Other									
	Uterus/ovaries																		
◀	SOCIAL HISTORY																		
	My Occupation							Use	Alc	ohol?	Ye	es N	0	S	Sexual	Or	ientation		
	# of children	A	ges:					Use	Tob	bacco?	Ye	es N	0	C	Other				
	Spouse / Significant (	Other						Exe	rcise	e/Type									
◀	FAMILY HISTORY	(Pleas	e chec	k (√) al	I that	apply)													
	Diabetes	Prosta				Colon C	ance	er		Hy	perte	ension					Other		
	Breast Cancer	Heart	Diseas	se		Tubercu	losis	5				e/Ovaria	n Car	nce	er				
◀	MENSTRUAL HISTO	RY			·														
	Are periods regular?	Yes		No	Or	nset of Me	nopa	ause	Date	е		La	ast M	larr	nmogra	am			
	Date of last period				La	ist Pap Sn	near					N	etho	d o	f Birth	Сс	ontrol		
◄	HEALTH SCREENIN	G: Who	en was	s vour	last?														
	TEST			DATE		IMN	IUNI	ZATI	ION		D	ATE			IMN	IUI	NIZATION		DATE
	Colonoscopy/Sigmoid	loscopy				Flu								Т	yphoio	b			
	EKG					Hepatitis	sΑ							C	Other				
	PSA (Men)					Hepatitis	sВ												
	Treadmill					Pneumo	nia												
	Cholesterol					Tetanus													
	Chest X-Ray					Yellow F	eve	r											
	Eye Exam																	[	

(Please complete both sides of the form)

Patient Name: \_

Current PCP: \_

Are there any other physician offices that you want a copy of your note sent to?

If Yes, List the physician(s) full name:

◄ HEAD, EYES, EARS, NOSE

Persistent running or bloody nose

THROAT

Headaches Dizziness Ringing in ears Decreased hearing Pain in ears or eyes Blurred Vision Double Vision

Sinus Problems Bleeding Gums Trouble Swallowing Sores in mouth Swelling in neck

◄ CHEST

Heart Problems Heart Murmurs Chest Pain Palpitations Lung Problems Short of breath Cough

Asthma/Wheezing

#### DIRECTIONS: Please check all that apply & elaborate as appropriate

◄ GENERAL	$\checkmark$	DETAILS
Weight Gain or Loss		
Fevers or Night Sweats		
Fatigue		
Sleep Problems		
Transfustions (ever?)		
	1	

 DETAILS
√

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DETAILS

DETAILS

◄ URINARY SYSTEM	 DETAILS
Kidney Problems	
Frequent Urination at night	
Pain with urination	
Blood in urine	
Difficulty starting/stopping	
Discharge	

◄ FEMALE/MALE	 DETAILS
Sexually Active	
Problems with intercourse	
Problems with periods	
Problems with breasts	
Prostate problems	
Problems with testicles	

◄ MUSCLES, JOINTS & BONES	$\checkmark$	DETAILS
Arthritis		
Swollen joints		
Gout		
Broken Bones		
Osteoporosis		
Muscle problems		
Swelling in feet		

	$\checkmark$	DETAILS
Seizures		
Numbness or tingling		
Weakness of arm or leg		
Problems with memory		

	 DETAILS
Depression	
Anxiety/Nervousness	
Stress	
Have you seen a counselor / Psychiatrist	
Sleep Problems	
Problems with family, significant other,	
children or job	

Anything else we should know?

Physician Signature

	$\checkmark$	DETAILS
Heartburn		
Abdominal pain		
Gas		
Diarrhea		
Constipation		
Blood or change in stool		
Swelling or Bloating		
Hepatitis (ever?)		

Patient Signature

Date

#### Medical Assistant Signature

### **Patient Information:**

Infectious Diseases Internal Medicine Associates, PC 5901 Harper Dr NE Albuquerque, NM 87109 Phone: (505) 848-3730

Last Name:		First Name	:			M:
Address:						
City:	State:		Zip	:		
Home Phone:	Work P	hone:		Cell Phone	:	
DOB:	Sex:	Male	Female	Marital Sta	atus: S M	W D
Social Security #:			Email	:		
Who referred you to us?					_	
Primary Care Physician?					Phone:	
Employment Information:						
Check if Retired Check if Un	employe	d		Student		
Name of Your Current Employer:				Phone:		
Address of Your Employer:						
Occupation:						
Emergency Contact:						
Name:		Relationshi	p:			
Phone:		Alt Phone:				
Do you authorize your emergency contact to have access to y	your med	ical records	(HIPAA Releas	e)?	Tes Yes	No No
Health Insurance Information:	(Do not	need to com	nplete if you gav	<i>ve</i> us copies of	your insurance	e card(s))
Insurance Name:		Policy #:			Group #:	
Are you the primary person for this insurance?		Yes	No No			
If "No" who is the primary?		Relations	ship to patient:			
DO YOU HAVE ADDITIONAL INSURANCE?		Yes	<b>No</b>	IF YES, CO	OMPLETE	BELOW:
Insurance Name:						
Are you the primary person for this insurance?		Yes	□ No			
If "No" who is the primary?		Relations	ship to patient:	:		
	-141		1		c	

I authorize release of any information concerning my health care, advice and treatment provided for the purpose of evaluating and administering claims for insurance benefits. I also hereby authorize payment of insurance benefits otherwise payable to me directly to the doctor. I also understand that I am financially responsible for all charges not covered by my insurance.

### **Additional Pt Information:**

E-Mail:(We must have a valid e-mail for	you to access you	ur patient portal)	
Preferred Phone Number for Reminder Calls:			
Can you speak & understand English:	Yes	No	
Preferred Language:			
Race			
American Indian or Alaska Native Asian		White Hispanic	
Native Hawaiian or Other Pacific Is	lander	Other Race	
Black or African American		Refuse	
Ethnicity			
Hispanic or Latin			
Not Hispanic or Latin			
Refuse			
Preferred Lab Company: (Circle only	one (1))	Tricore (	Juest
Preferred Pharmacy:			
5			
Pharmacy Name:		Phone:	
Pharmacy Name:Address or Intersection:		Phone:	
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5901 Harper Dr NE Albuquerque, NM 87109-3587 505.848.3730 Fax 505.848.3732

### Patient Consent for Use and Disclosure Of Protected Health Information

I hereby give my consent for Infectious Diseases & Internal Medicine Associates, PC (IDIMA) to use and disclose protected health information (PHI), including HIV STATUS, about me to my primary care provider, referring physician and/or consulting physicians and to carry out treatment, payment and health care options. (This Notice of Privacy Practices (NOPP) provided by IDIMA describes such uses and disclosures more completely.) I also authorize payment of medical benefits to IDIMA and its physicians.

I have the right to review the **Notice of Privacy Practices** (**NOPP**) prior to signing this consent. IDIMA reserves the right to revise its Notice of Privacy Practices at any time. A revised Notice of Privacy Practices may be obtained by forwarding a written request to:

Infectious Diseases & Internal Medicine Associates, PC (IDIMA) Attn: Revised NOPP 5901 Harper Dr NE Albuquerque, NM 87109

With this consent, IDIMA may call my home or other alternative numbers provided and leave a message on the voice mail or in-person in reference to any items that assist the practice in carrying out treatment, payment and health care options, such as appointment reminders, insurance items and any calls pertaining to my clinical care, including laboratory test results and prescription refills among others.

By signing this form, I am consenting to allow IDIMA to use and disclose my PHI to carry out treatment, payment and health care options. I also consent to the release of my prescription history that may be pulled from the New Mexico Board of Pharmacy.

I may revoke my consent in writing except to the extent that the practice has already made disclosures in reliance upon my prior consent. If I do not sign this consent, or later revoke it, IDIMA may decline to provide treatment to me.

Print Name of Legal Guardian, if applicable

Signature of Patient or Legal Guardian

Print Patient's Name

Date



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I, \_\_\_\_\_\_, acknowledge that I have been given and understand the Notice of Privacy Practices (NOPP) & office guidelines from Infectious Diseases & Internal Medicine Associates, PC.

Patient Signature

Date



David W. Stryker, MD Joseph A. Gorvetzian, MD

Jeffrey P. Ross, MD Felix Cerna, MD Thomas C. Roberts, MD Julianna Ferreira, FNP-BC

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Updated 1/18/2021

The following information will provide you with our office guidelines.

### Our office is open Monday – Friday from 8:15 AM – 5:00 PM Due to safety protocols all visitors must enter the building through the "Directory B" entrance for COVID screening. All patients, visitors & staff are REQUIRED to wear a surgical mask while in the building.

Please be considerate of others & ensure your mask covers your nose & mouth at all times.

### **PATIENT PORTAL:**

Once we have entered your email into our electronic medical record system you will receive an email of how to connect to your patient portal. You can also get to our Patient Portal by visiting our website:

www.idimanewmexico.com & there is a link near the bottom of our Home Page, just click on the

Patient Portal > button & you will be directed to the sign-on page. Please contact our office if you have any trouble signing into your chart.

### **MEDICAL STAFF:**

We have an outstanding group of specialty physicians all certified by the American Board of Internal Medicine for Infectious Disease & Internal Medicine. Thank you for choosing Infectious Diseases & Internal Medicine Associates, PC (IDIMA). We look forward to building a strong and trusting relationship with you!

Each physician has a rotating schedule of patients in the office & new consults for patients while admitted at the hospitals. Due to the multiple locations of incoming consults our physicians are not always in the office.

Once a patient has established with one of our physicians, in the office, that will be your designated physician through the course of your treatment. Any questions or concerns you have regarding your care while being treated by IDIMA can be addressed during your appointment(s) with your treating physician or directed to your physician's medical assistant.

In addition to being a specialty office for infections & diseases we also have an IV Infusion clinic and a Wound Care clinic. The IV & Wound clinic staff is trained and experienced in all aspects of IV Infusion & Wound care.

### **BILLING & PAYMENTS:**



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Co-payments are due at the time of service. We will bill for your services using the health insurance card(s) / information you provide our office on your initial visit. If your insurance information should change in anyway during the course of your treatment with our office, it is THE PATIENTS responsibility to make sure our office has the most updated information on file.

If you have more than one (1) insurance, we will bill your *primary* insurance for services rendered. Billing a secondary insurance will be done as a courtesy. If amounts due from the secondary insurance are not paid, the balance will be transferred to the patient.

In the event an account is turned over to collections, a \$100.00 collection fee will be added to your balance and the account will be made "inactive".

### **MOTOR VEHICLE ACCIDENTS/WORKERS COMPENSATION:**

If your visit is in relation to a Motor Vehicle Accident (MVA) or a Workman's Compensation related injury, you will be required to fill out our "Accident Form". This form <u>MUST</u> be complete to ensure proper billing on your behalf. If any of the information is left incomplete you will be billed privately for all services provided to you by our office.

### APPOINTMENTS - "NO SHOW" & "LATE CANCELLATION":

Please arrive thirty (30) minutes prior to appointments to update changes to your insurance coverage, address or phone number(s). If you arrive for your appointment **more than five (5) minutes late**, we *may* need to reschedule your appointment with a fee. Your co-payment is due at the time of service.

We require 24 hour notice OR one (1) business day advance notice if you need to cancel or reschedule an appointment. Any cancellation or rescheduling done under the 24 hours or one (1) business day notice is considered a "Late Cancellation" and will be subject to a fee. A "No Show" appointment is when a patient fails to show or fails to call for a scheduled appointment. We do charge a \$50.00 fee for a "No Show" or "Late Cancellation" appointment.

### This fee will need to be paid prior to scheduling your next appointment.

We understand that situations, such as, medical emergencies occasionally arise and adequate notice is not possible. These situations will be considered on a case by case basis. When an appointment is made, it takes an available time slot away from another patient. "No Show" and "Late Cancellation" appointments delay the delivery of health care to other patients, some who are quite ill.

Our practice makes *courtesy* reminder calls prior to your appointment, if you know you will be unable to make your appointment please call our office at least 24 hours before your scheduled appointment and we



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can cancel or reschedule your appointment, if it is after hours you may leave a message. We also reserve the right to terminate any patient with excessive No Show/Late Cancellation fees; excessive is considered any more than three (3) instances.

### **REFERRALS, PRIOR AUTHORIZATIONS & FORMS/LETTERS:**

When a provider gives you a referral for a specialist such as "Cardiology", many times a specific provider's office is not named. A referral from our office does not guarantee coverage by your insurance. If you have any questions regarding your health insurance coverage you will need to contact your insurance by calling the customer service number on the back of your card.

Please note for prior authorizations, we do ask for 5-7 business days to complete any prior authorization. Once we receive a prior authorization approval we will contact you with that information.

If a patient needs forms/letters completed or written by a provider or medical staff, we require 7-10 business days to have the paperwork completed. You also have the option of scheduling an appointment with the provider to complete the paperwork. If you drop off your paperwork please ensure all portions that can be filled out by you are complete **PRIOR** to dropping the information off at our office. In some cases an appointment may be required to complete the paperwork.

### **PRESCRIPTION REFILLS:**

Call your pharmacy and request the refill. Please do not call our office directly for a prescription refill, unless you consider it to be an emergency. The pharmacy will fax us your refill request. Don't wait until you are out of medication, we require <u>3-5 business days</u> to review your chart and process each request. Please plan ahead for the weekends, holidays and vacations.

### LABS, X-RAY & DIAGNOSTIC IMAGING RESULTS:

We send our patients to outside labs for blood tests and x-rays. If your labs indicate you need a prescription or a follow-up appointment, we will contact you. Our policy is to schedule a return visit to thoroughly discuss the results of your studies. Please have all labs done 2 weeks prior to your appointment.

When the provider gives a diagnostic imaging order (ex: MRI / CT Scan), we will get a prior authorization from your insurance, if one is required. If a prior authorization is needed we will contact you with the prior authorization information once we have received the approval. When you check-out you will be given a copy of the order with all the information so **you can schedule your appointment** to have the diagnostic imaging completed.



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Please note that labs are ordered based on the clinical judgement of the physician, **NOT** by what is covered by your insurance. If you have labs drawn it is the patient's responsibility to check with the lab company **PRIOR** to having your labs drawn, if the labs ordered will be covered by your insurance.

### **URGENT VISITS / WALK-INS:**

We are not an emergency or "walk-in" practice. If you have an emergency, call "911", go to the nearest urgent care or emergency room. If you have an urgent matter your call will be given to the appropriate medical assistant to advise you.

### INFECTIOUS DISEASES & INTERNAL MEDICINE ASSOCIATES, PC NOTICE OF PRIVACY PRACTICES (NOPP)

## THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

The Health Insurance Portability & Accountability Act of 1996 ("HIPAA") is a federal program that requires that all medical records and other individually identifiable health information used or disclosed by us in any form, whether electronically, on paper or orally, are kept properly confidential. This Act gives you, the patient, significant new rights to understand and control how your health information is used. "HIPAA" provides penalties for covered entities that misuse personal health information.

As required by "HIPAA", we have prepared this explanation of how we are required to maintain the privacy of your health information and how we may use disclose your health information.

We may use and disclose your medical records only for each of the following purposes: treatment, payment and health care operations.

- Treatment means providing, coordinating, or managing health care and related services by one or more health care providers. An example of this would be with your primary care physician, other specialists, etc
- Payment means such activities as obtaining reimbursement for services, confirming coverage, billing or collection activities, and utilization review. An example of this would be sending a bill for your visit to your insurance company for payment.
- Health care operations include the business aspects of running our practice, such as conducting quality assessment and improvement activities, auditing functions, cost-management analysis, and customer service. An example would be an internal quality assessment review.

We may also create and distribute de-identified health information by removing all references to individually identifiable information.

We may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you.

Any other uses and disclosures will be made only with your written authorization. You may revoke such authorization in writing and we are required to honor and abide by that written request, except to the extent that we have already taken actions relying on your authorization.

You have the following rights with respect to your protected health information, which you can exercise by presenting a written request to the Privacy Officer (medical records):

- The right to request restrictions on certain uses and disclosures of protected health information, including those related to disclosures to family members, other relatives, close personal friends, or any other person identified by you. We are, however, not required to agree to a requested restriction. If we do agree to a restriction, we must abide by it unless you agree in writing to remove it.
- The right to reasonable requests to receive confidential communications of protected health information from us by alternative means or at alternative locations.
- > The right to inspect and copy your protected health information.
- > The right to amend your protected health information.
- > The right to receive an accounting of disclosures of protected health information.
- > The right to obtain a paper copy of this notice from us upon request.

We are required by law to maintain the privacy of your protected health information and to provide you with notice of our legal duties and privacy practices with respect to protected health information.

This notice is effective as of April 14, 2003 and we are required to abide by the terms of the Notice of Privacy Practices currently in effect. We reserve the right to change the terms of our Notice of Privacy Practices and to make the new notice provisions effective for all protected health information that we maintain. We will post this notice and you may request a written copy of a revised Notice of Privacy Practices from this office.

You have recourse if you feel that your privacy protections have been violated. You have the right to file a written complaint with our office, or with the Department of Health & Human Services, Office of Civil Rights, about violations of the provisions of this notice or the policies and procedures of our office. We will not retaliate against you for filing a complaint.